



Monroe County Clerk
JAMIE ROMEO
DMV • PASSPORTS • PISTOL PERMITS

For Immediate Release
March 31st, 2022

***** Media Release *****

Monroe County DMVs Expanding Hours To Improve Access to Vital Services

(**March 28th, Rochester NY**) – After 2 years of COVID-related changes and closures, Monroe County Clerk Jamie Romeo is incredibly pleased to announce that all 4 Monroe County DMV locations will be returning to their pre-COVID hours starting Friday, April 1st. This will include one ‘late-night’ at each branch, as well as weekend hours on the last Saturday of each month. Details can be found at www.monroecounty.gov/clerk-hours.

“Even though we have been fully opened for months, it was imperative for our office to fully restore pre-COVID operating hours at all of our locations to ensure proper access to necessary DMV services for Monroe County residents. This day has been a long time coming, and we are thrilled to be expanding our hours in order to give greater access to the services we provide,” according to Romeo.

Romeo also announced plans for the redeployment of Mobile DMVs throughout Monroe County, with plans to begin service again later this spring after conducting an extensive audit of the Mobile DMV system and ensuring necessary equipment and safety precautions were functional.

Clerk Romeo makes it clear that “The pandemic and shutdowns taught us many valuable lessons, including that not everything will return to its “pre-COVID” state, including Mobile DMVs. Working with our partners in government Mobile DMVs will be redeployed to different areas of the community once a week. The Clerk’s Office will also be seeking out new partnerships to make sure the Mobile DMV unit can help bring these vital services to underserved communities throughout Monroe County.”

The County Clerk’s Office also wants to remind residents that a small number of DMV transactions still require you to schedule an appointment. All permit testing, as well as Real ID transactions, will require an appointment for the foreseeable future. Appointments can be made at www.monroecounty.gov/dmv.

Important Reminder: On May 3, 2023, all U.S. travelers must be REAL ID-compliant to board domestic flights and access certain federal facilities.