



Monroe County Clerk
JAMIE ROMEO

DMV • PASSPORTS • PISTOL PERMITS

FOR IMMEDIATE RELEASE
March 31, 2020

*****Media Release*****

**Statement from Monroe County Clerk Jamie Romeo:
Making DMV Services Accessible During COVID-19**

March 31, 2020 (Rochester, NY) In response to Governor Cuomo's recent Executive Order, all four Monroe County DMV branches, Greece, Irondequoit, Henrietta and Rochester branches, have been closed indefinitely to the public for all in-person transactions. Since that time, the Auto License Bureau of the Monroe County Clerk's Office has reviewed transactions we deem as essential to make sure residents have access during this unprecedented time.

This week, Monroe County Clerk Jamie Romeo announced an additional new protocol through U.S. Mail to allow for new vehicle registrations through private sales to continue to be processed. This will permit for the transfer of registrations also, however, due to our limited capacity, this process cannot be used to register snowmobiles, boats, trailers, or motorcycles. [Registration packets will be made available online](#) and can be mailed to residents on request if you call (585) 753-1604 or email DMVcovid19@monroecounty.gov.

"The team at the Monroe County Clerk's Office remains committed serving the residents of Monroe County, while also promoting necessary social distancing practices. While this process will allow individuals to safely get vehicles on the road, we would encourage them to make sure any trips out in the community remain for essential needs only." Monroe County Clerk Jamie Romeo stated.

Since mid-March, the Monroe County Clerk's Office has opened up and provided the following new protocols during the State of Emergency:

- [Registering a Vehicle or Transferring a Registration by Mail](#)
- [Plate Surrender Drop Off](#) at County Office Building and Irondequoit DMV
- Commercial Automobile Dealer Work Drop Off
- [60 Online Transactions](#) provided by NYS DMV

In addition, an Executive Order signed by Governor Cuomo on March 27 issued that vehicle safety and emission inspections set to expire on March 31, 2020, or later will be extended until further notice.

To stay up-to-date with all the new policies and procedures at the County Clerk's Office, we encourage you to check our [COVID19 Updates webpage](#).